MSOX3052A-01

SERVICE NOTE

Supersedes: NONE

MSOX3052A – Oscilloscope, Mixed Signal, 2+8 Channel, 500MHz

Serial Numbers: ALL

With the oscilloscope's power on and while under normal operation the unit emits a hissing noise.

Parts Required:

P/N Description Qty.

9140-6151 Idctr-Fxd 68uH, +/-20Pct, 10.5W-MMX, 10.2LG-mm 2

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	x ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS LABOR: 1.0 Hours	
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE [[]] ON-SITE x SERVICE CENTER [[]] CHANNEL PARTNER	SERVICE [[]] RETURN INVENTORY: [[]] SCRAP x SEE TEXT	USED [[]] RETURN PARTS: x SCRAP [[]] SEE TEXT
AVAILABILITY:	ABILITY: PRODUCT'S SUPPORT LIFE NO CHARGE AVAILABLE UNTIL: 30-April-2015		: 30-April-2015
[[]] Calibration Required X Calibration NOT Required		PRODUCT LINE: 1A AUTHOR: EG	
ADDITIONAL INFORMATION:			

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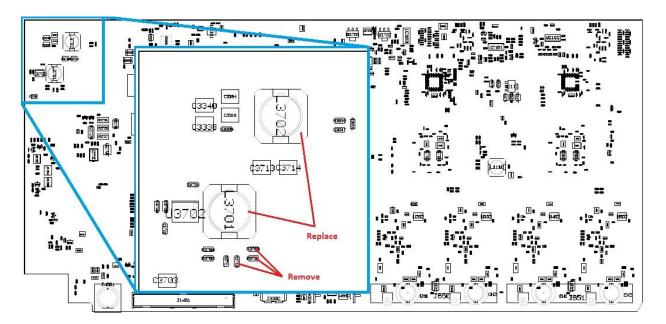
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Situation:

With the oscilloscope power turned on and while under normal operation, the unit emits a hissing noise.

Solution/Action:

1. Follow the procedure to remove the acquisition board for the X3000 as in the Agilent 2000/3000 X-Series Oscilloscopes Service Guide (http://cp.literature.agilent.com/litweb/pdf/75019-97039.pdf), pp. 117-121, until you make a visual to the following components:



- 2. As the picture indicates, remove the three resistors (0699-7209, 1 Ohm) located at R3701, R3709, and R3710. They are not to be replaced.
- 3. Remove as well the two inductors (9140-6474, 100uH) located at L3701 and L3702 and replace them with inductors with part number 9140-6151 (68 uH).
- 4. Re-assemble to the point where the unit could be powered up to verify that the hissing is indeed gone. If the hissing is not gone, please, check modifications.
- 5. When the hissing is gone, put oscilloscope back together.