MSOX4052A-01

S E R V I C E N O T E

Supersedes: NONE

4000 X-Series Scopes

Serial Numbers: MY000000000 / MY53260000 or SG00000000 / SG53260000

A replacement of the power supply cover is needed when the cabinet assembly is replaced.

Parts Required:

P/N	Description	Qty.	
54709-64401	Cabinet Assembly	1	
54695-00103	Power Supply Cover	1	
0515-0380	Screw	1	

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:				
MODIFICATION RECOMMENDED				
ACTION [[X]] ON SPECIFIED FAILURE CATEGORY: [[]] AGREEABLE TIME	STANDARDS LABOR: 0.25 Hours			
LOCATION [[]] CUSTOMER INSTALLABLE CATEGORY: [[]] ON-SITE (active On-site contract required) [[X]] SERVICE CENTER [[]] CHANNEL PARTNER	SERVICE [[X]] RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT USED [[X]] RETURN PARTS: [[]] SCRAP [[]] SEE TEXT			
AVAILABILITY: PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: 31-Aug-2014			
[[]] Calibration Required [[X]] Calibration NOT Required	PRODUCT LINE: 1A AUTHOR: DJB			
ADDITIONAL INFORMATION:				

© AGILENT TECHNOLOGIES, INC. 2013 PRINTED IN U.S.A.



September 3, 2013

Rev. 21

Page 2 of 2 MSOX4052A-01

Situation:

If the cabinet assembly requires a replacement, also replace the power supply cover in order to become compatible with the new revision of cabinet assembly and become compatible with zipper pouch attachment.

Solution/Action:

- 1. If the cabinet assembly (54709-64401) needs to be replaced, check if it is the old revision or the new revision
 - a. Old revision has 3 screw holes
 - b. New revision has 4 screw holes



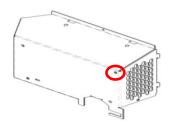


Old revision cabinet

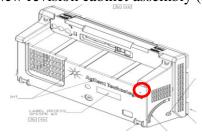
New revision cabinet

- 2. If the cabinet assembly is the new revision, proceed with repair as normal
- 3. If the cabinet assembly is the old revision
 - a. Replace the power supply cover (54695-00103) with new revision
 - b. Replace cabinet assembly as usual (54709-64401)
 - c. Insert screw (0515-0380) into the new screw hole on the cabinet assembly (circled below)

Power Supply Cover 54695-00103



New revision cabinet assembly (54709-64401)



Revision History:

Revisi Numb		Author	Reason For Change
1.0	25-Jul-2013	Daniel Bogdanoff	As published