# N1913A-02 <u>S E R V I C E N O T E</u>

Supersedes: NONE

## N1913A - Single Channel Average Power Meter

**Serial Numbers:** MY49100137, MY49100138, MY49100134, MY49100133, MY49100121, MY49100119, MY49100115 & MY49100140

User will not able to use N848x series power sensor with N1913A Average Power Meter

Parts Required: P/N	Description	Qty.	
None			

### **ADMINISTRATIVE INFORMATION**

SERVICE NOTE CLASSIFICATION:				
MODIFICATION RECOMMENDED				
ACTION CATEGORY:	X ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS  LABOR: 4 Hours		
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE [[]] ON-SITE X SERVICE CENTER [[]] CHANNEL PARTNER	SERVICE [[]] RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT	USED [[]] RETURN PARTS: [[]] SCRAP [[]] SEE TEXT	
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL	: 31 Dec 2010	
AUTHOR: WPC		PRODUCT LINE: WC		
ADDITIONAL INFORMATION: Return to factory for the modification				

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#### **Situation:**

Agilent has recently discovered that N1913A average power meter listed in the table below are incompatible with Agilent N848x Series Power Sensors.

Model	S/N
N1913A	MY49100137
N1913A	MY49100138
N1913A	MY49100134
N1913A	MY49100133
N1913A	MY49100121
N1913A	MY49100119
N1913A	MY49100115
N1913A	MY49100140

#### **Solution/Action:**

You are recommended to either send the defective unit(s) back to Agilent per address below for rework at the cost of Agilent or request for new replacement unit(s). The turnaround time for the rework is two weeks upon Agilent received.

#### Return address for rework only:

Attention : Seow Han Peng – BID Asia Manufacturing Center

Telephone : 604-6807073

Address : Agilent Technologies (M) Sdn Bhd

Phase 3, Bayan Lepas Free Industrial Zone,

11900 Penang, Malaysia.