

N3304A-01

Modification Recommended Service Note

Supersedes:
NONE

N3304A DC Electronic Load Module

Serial Numbers: Refer to Table 1

The Problem – There is an offset value in voltage and current parameter observed for the N3300 series module. The reading values drifted to larger value (with nothing connected) after the unit warmed up

Parts Required:

P/N	Description	Qty.
N3304-61061	DC Electronic Load Module, 0-60V, 60A, 300 W, 1 slot, Lead Free	1
OR		
N3304-61062	DC Electronic Load Module, 0-60V, 60A, 300 W, 1 slot Opt UJ1, Lead Free	1
OR		
N3304-61063	DC Electronic Load Module, 0-80V, 0-60A, 300 W, 1 slot, Opt J01, Lead Free	1

ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS			
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	0.5 Hours		
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input type="checkbox"/> RETURN	USED	<input checked="" type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP	PARTS:	<input type="checkbox"/> SCRAP
	<input checked="" type="checkbox"/> SERVICE CENTER		<input checked="" type="checkbox"/> SEE TEXT		<input type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS				
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	27 th June 2023		
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	[SP]		
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	[LIM ZHAN MING]		

ADDITIONAL INFORMATION:
Service Inventory no impacted.

Situation:

For the Serial Number listed in Table 1, unit may observe offset value in voltage and current parameter. The reading values drifted to larger value (with nothing connected).

Solution/Action:

Please contact local Keysight call center to get a replacement unit.

Table 1: Affected Serial Number

MY57016408	MY57016882	MY57016968	MY57017041	MY57017130	MY57017215	MY57017320
MY57016409	MY57016883	MY57016969	MY57017044	MY57017131	MY57017216	MY57017322
MY57016410	MY57016884	MY57016970	MY57017048	MY57017132	MY57017217	MY57017326
MY57016411	MY57016885	MY57016971	MY57017056	MY57017143	MY57017218	MY57017328
MY57016412	MY57016886	MY57016973	MY57017057	MY57017145	MY57017219	MY57017330
MY57016416	MY57016887	MY57016974	MY57017059	MY57017148	MY57017220	MY57017331
MY57016445	MY57016888	MY57016975	MY57017060	MY57017150	MY57017221	MY57017333
MY57016446	MY57016889	MY57016976	MY57017061	MY57017151	MY57017222	MY57017335
MY57016448	MY57016890	MY57016977	MY57017062	MY57017152	MY57017223	MY57017336
MY57016449	MY57016891	MY57016978	MY57017063	MY57017153	MY57017226	MY57017337
MY57016450	MY57016892	MY57016979	MY57017064	MY57017155	MY57017227	MY57017338
MY57016451	MY57016893	MY57016980	MY57017065	MY57017160	MY57017228	MY57017339
MY57016452	MY57016895	MY57016981	MY57017066	MY57017161	MY57017229	MY57017340
MY57016453	MY57016896	MY57016982	MY57017067	MY57017166	MY57017233	MY57017341
MY57016456	MY57016897	MY57016983	MY57017068	MY57017169	MY57017236	MY57017342
MY57016458	MY57016899	MY57016984	MY57017069	MY57017170	MY57017237	MY57017344
MY57016484	MY57016900	MY57016985	MY57017070	MY57017171	MY57017238	MY57017345
MY57016538	MY57016901	MY57016986	MY57017071	MY57017173	MY57017243	MY57017346
MY57016576	MY57016902	MY57016987	MY57017072	MY57017175	MY57017245	MY57017347
MY57016578	MY57016905	MY57016988	MY57017073	MY57017176	MY57017247	MY57017348
MY57016585	MY57016906	MY57016989	MY57017075	MY57017177	MY57017248	MY57017349
MY57016586	MY57016907	MY57016990	MY57017077	MY57017178	MY57017249	MY57017350
MY57016742	MY57016928	MY57016991	MY57017078	MY57017180	MY57017250	MY57017353
MY57016842	MY57016929	MY57016992	MY57017080	MY57017181	MY57017252	MY57017354
MY57016843	MY57016930	MY57016993	MY57017081	MY57017183	MY57017253	MY57017356
MY57016844	MY57016931	MY57016994	MY57017082	MY57017184	MY57017254	MY57017357
MY57016845	MY57016932	MY57016995	MY57017083	MY57017185	MY57017255	MY57017358
MY57016846	MY57016933	MY57016996	MY57017084	MY57017186	MY57017258	MY57017359
MY57016847	MY57016934	MY57016997	MY57017085	MY57017187	MY57017260	MY57017360
MY57016848	MY57016935	MY57016998	MY57017087	MY57017188	MY57017261	MY57017362
MY57016849	MY57016936	MY57016999	MY57017088	MY57017189	MY57017265	MY57017363
MY57016850	MY57016937	MY57017000	MY57017089	MY57017190	MY57017266	MY57017364
MY57016851	MY57016938	MY57017001	MY57017090	MY57017191	MY57017267	MY57017367
MY57016852	MY57016939	MY57017002	MY57017091	MY57017192	MY57017268	MY57017369
MY57016854	MY57016940	MY57017003	MY57017092	MY57017193	MY57017269	MY57017370
MY57016855	MY57016941	MY57017004	MY57017093	MY57017194	MY57017270	MY57017372

MY57016856	MY57016942	MY57017005	MY57017094	MY57017196	MY57017271	MY57017373
MY57016857	MY57016943	MY57017006	MY57017099	MY57017198	MY57017272	SG57010246
MY57016858	MY57016944	MY57017007	MY57017107	MY57017199	MY57017273	SG57010247
MY57016860	MY57016946	MY57017008	MY57017109	MY57017200	MY57017282	SG57010249
MY57016861	MY57016947	MY57017009	MY57017112	MY57017201	MY57017284	SG57010251
MY57016866	MY57016949	MY57017010	MY57017113	MY57017202	MY57017285	SG57010254
MY57016867	MY57016950	MY57017011	MY57017115	MY57017203	MY57017288	SG57010255
MY57016868	MY57016951	MY57017012	MY57017116	MY57017204	MY57017289	SG57010258
MY57016873	MY57016952	MY57017013	MY57017117	MY57017206	MY57017290	SG57010259
MY57016874	MY57016953	MY57017014	MY57017118	MY57017207	MY57017296	SG57010260
MY57016875	MY57016954	MY57017015	MY57017119	MY57017208	MY57017297	SG57010261
MY57016876	MY57016955	MY57017016	MY57017120	MY57017209	MY57017303	SG57010262
MY57016877	MY57016956	MY57017020	MY57017121	MY57017210	MY57017307	SG57010263
MY57016879	MY57016957	MY57017034	MY57017123	MY57017211	MY57017308	SG57010264
MY57016880	MY57016958	MY57017036	MY57017124	MY57017213	MY57017309	SG57010265
MY57016881	MY57016966	MY57017038	MY57017129	MY57017214	MY57017311	

Revision History:

Date	Service Note Revision	Author	Reason for Change
26 th June 2022	01	LIM ZHAN MING	As Published