Modification Recommended Service Note

Supersedes: NONE

N4692D option ODC - DC to 40 GHz Electronic Calibration Module (ECal)

Serial Numbers: See Table 1 Manufacturing ID Number: N/A

The Problem -

On certain N4692D units with Option ODC, Reflection Tracking may exceed the specification by 0.05 dB at frequencies below 200MHz when measuring high reflective devices.

Parts Required:

None

ADMINISTRATIVE INFORMATION

ACTION	[]] ON SPECIFIED FAILURE	STANDARDS		
CATEGORY:	[X] AGREEABLE TIME	LABOR: 3.5 Hours		
LOCATION CATEGORY:	[X] SERVICE CENTER [[]] ON-SITE (active On-site contract required) [[]] CHANNEL PARTNERS	SERVICE: [[]] RETURN USED [[]] RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT [[]] SEE TEXT		
AVAILABILITY: PRODUCT'S SUPPORT LIFE		NO CHARGE AVAILABLE UNTIL: 2 Sept 2022		
	[X] Calibration Required [[]] Calibration NOT Required	PRODUCT LINE: PLWN AUTHOR: CT		

ADDITIONAL INFORMATION: Affect N4692D with option ODC only



Situation:

It was identified that certain units of N4692D with option ODC were affected by an error in the calibration algorithm. For the units affected by this calibration error, the Reflection Tracking may exceed the specification by 0.05 dB at frequencies below 200MHz. The error would only be apparent when measuring highly reflective devices at frequencies below 200MHz. Recalibration at Keysight's service center will resolve the issue and ensure optimized and accurate data is loaded into the unit. If your application does not involve taking any measurements within the impacted frequency range on highly reflective devices, you can continue to use the ECal unit with its currently characterized data. At your next calibration cycle, the unit will be recharacterized and the issue will be resolved.

Solution/Action:

- 1. Return the ECal unit to the nearest Keysight service center for re-calibration.
- 2. A new calibration report will be generated.

Table 1 Serial Number

	10111001							
Serial Number								
MY59410135	MY59410195	MY59410268	MY59410320					
MY59410138	MY59410196	MY59410269	MY59410325					
MY59410141	MY59410203	MY59410271	MY59410330					
MY59410142	MY59410210	MY59410272	MY59410337					
MY59410146	MY59410218	MY59410282	MY59410343					
MY59410147	MY59410239	MY59410283	MY59410346					
MY59410148	MY59410243	MY59410296	MY59410359					
MY59410157	MY59410244	MY59410298	MY59410362					
MY59410169	MY59410254	MY59410299	MY59410372					
MY59410174	MY59410255	MY59410307	MY59410374					
MY59410175	MY59410256	MY59410308	MY59410383					
MY59410183	MY59410262	MY59410311	MY59410395					
MY59410192	MY59410264	MY59410317	SG59410110					

Revision History:

Date	Service Note Revisio	Author	Reason for Change	
2 Sep 2021	01	Lam CT	As Published	
1 Mar 2023	02	Lam CT	Update Labor Hour	