N5101A-01A

S E R V I C E N O T E

Supersedes: NONE

N5101A Baseband Studio PCI Card

Serial Numbers:

US43240656; US43240657; US43240658; US43240659; US43240660; US43240661; US43240663;

US43240664; US43240665; US43240666; US43240667; US43240668; US4324066.

Mismatch between labels and internal barcodes

Parts Required:

P/N: 7121-7612 Description: Label Qty. 1

Situation:

The N5101A card requires licenses to work with the Baseband studio SW models N5110B & N5115B. The license redemption requires the barcode of the card. This number is shown in the label of the card but the license won't be valid if the label does not have the proper internal barcode. The cards with the s/n in this service note were mislabeled.

Solution/Action:

Usually the barcode of the N5101A PCI cards starts with a letter N. The internal barcodes of the affected cards were entered as A . The solution is simple: when requesting the license in the Agilent SW License redemption website ($\frac{\text{http://csgsdc1.cos.agilent.com}}{\text{label}}$). Please enter the PCI barcode of the label as A5101... number instead of the N5101... number for proper license redemption.

Labels with the proper barcode using letter A to identify the cards will be distributed to the affected users. The only difference in the barcode serial numbers is the header starting with the letter A. If you do not receive your label, please request it through your local FE.

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:

INFORMATION ONLY

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ADDITIONAL INFORMATION:

FE's will be requested to deliver the proper label and service note to the affected users.

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