

N5247A-03

# Information Only Service Note

Supersedes:  
None

## PNA Network Analyzers

Serial Numbers: ALL serial numbers with hard disk drive version: S.28.03.05

GPIB0 has an incorrect Visa Interface ID. Agilent Connection Expert shows GPIB1 and this will cause the Service Adjustments to fail

### Parts Required:

NONE

NOTICE: This document contains references to Agilent Technologies. Agilent's former Test and Measurement business has become Keysight Technologies. For more information, go to [www.keysight.com](http://www.keysight.com).



### ADMINISTRATIVE INFORMATION

Calibration NOT Required

PRODUCT LINE: PLWN

AUTHOR: KS

#### ADDITIONAL INFORMATION:

Affects: N5221A, N5222A, N5224A, N5225A, N5227A, N5231A, N5232A, N5234A, N5235A, N5239A, N5241A, N5242A, N5244A, N5245A, N5247A, N5249A, N5264A



**Situation:**

GPIB0 has an incorrect Visa Interface ID. Agilent Connection Expert shows GPIB1 and this will cause the Service Adjustments to fail

**Solution/Action:**

- a. Open a command prompt as administrator
  - Start > All Programs > Accessories > “right mouse click on Command Prompt and run as administrator”
- b. In the Command Prompt window type the following
  - C:\Agilent\Drivers\Common\vnaiocconfig.exe
- c. The vnaiocconfig.exe program will run and make the necessary changes to Agilent I/O libraries.
- d. A reboot of the PNA is needed.

**Revision History:**

Date	Service Note Revision	Author	Reason for Change
21 Oct 2015	01	Keith Stengl	As Published