N6752A-01

S E R V I C E   N O T E

Supersedes:
NONE

N6751A 50 W High Performance DC Power Module

Serial Numbers: MY43002618/MY99999999

If a N6752A that has the LGA option and it is put in a mainframe with firmware that is earlier than C.02.06 or less, a "Channel Failed" error will occur.

Parts Required:

P/N	Description	Qty.

NONE

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:
INFORMATION ONLY
AUTHOR: MC   PRODUCT LINE: SP
ADDITIONAL INFORMATION:

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Situation:
If a N6752A has the LGA option and it is used in a mainframe with firmware older than C.02.06 and the module is turning on with a "Channel Failed" error, the firmware needs to be updated. You can check the firmware revision by pressing Menu -> System -> About ->Frame.

Solution/Action:
Upgrade to the latest firmware. The newest firmware can always be found at **http://www,agilent.com/find/N6700firmware**.   If this does not cause the error to go way, then the module will need to be replaced.