N6841A-01

S E R V I C F NO T E

on
Recommended
N6841A-01
High band
amplifier gain
could degrade

Supersedes: NONE

N6841A - RF Sensor

Serial Numbers: US49150101 to US50310599

High band amplifier gain could degrade over time.

Parts Required:

P/NDescriptionQty.1827-2689Microwave Amplifier10699-6857Resistor-Fixed 61.9 Ohm2

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	X ON SPECIFIED FAILURE AGREEABLE TIME	STANDARDS LABOR: 1.0 Hours	
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE [[]] ON-SITE [[]] SERVICE CENTER [[]] CHANNEL PARTNER X FACTORY	SERVICE [[]] RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT	USED [[]] RETURN PARTS: [[]] SCRAP [[]] SEE TEXT
AVAILABILITY: PRODUCT'S SUPPORT LIFE NO CHARGE AVAILABLE UNTIL: SUPPORT LIFE		: SUPPORT LIFE	
AUTHOR: DF		PRODUCT LINE: BK	
ADDITIONAL INFORMATION: RETURN TO FACTORY ONLY			

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Situation:

As part of its quality monitoring program, Agilent Technologies has discovered that a high band amplifier (1.8 to 6 GHz) in the N6841A can suffer from degraded gain over time due to excessive bias current.

Solution/Action:

Return your N6841A to the factory to correct the high band amplifier problem. Agilent recommends that the N6841AF-UG1 upgrade be ordered at the time of the repair.

N6841AF-UG1 upgrade adds the following enhancements in addition to the amplifier repair:

- Increased processor memory from 256 MBytes to 1 GByte to provide longer captures.
- Optimized DMA to improve data transfer speeds in the RF sensor and improved operation on slow networks.
- Improved HW FFT which enables gapless signal search & improved signal search speeds
- FFT averaging in RF sensor to increase performance.
- New RF cables for better RF performance.
- Simplified networking: fewer ports and easier setup when sensors behind VPN or firewalls.
- New firmware that supports enhanced geo-location algorithms and faster signal processing.

How can you tell if your unit has already been updated?

If your N6841A has the sticker shown below (**Updated to 5040**), your N6841A has been updated and the amplifier gain problem has been corrected.

Updated To 5040

How can you tell if your unit has already been upgraded with N6841A-UG1 enhancements?

If your N6841A has the sticker shown below (**N6841AF** with your serial number) or has a serial number greater than US50310599, your N6841A has been upgraded.

