Modification Recommended Service Note

Supersedes: NONE

N69172A Advanced Power System

Serial Numbers: MY60000101 - MY60002001

The Problem - Incorrect label of "Float Voltage Rating".

Parts Required:

P/N Description Qty. N69172A-80001 Label Set for N69172A 1

ADMINISTRATIVE INFORMATION

ACTION CATEGORY:	[X] ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS LABOR: 0.5 Hour			
LOCATION CATEGORY:	[X] SERVICE CENTER [[]] ON-SITE (active On-site contract required) [[]] CHANNEL PARTNERS	SERVICE: INVENTORY:	[[]] RETURN [[]] SCRAP [X] SEE TEXT	USED PARTS:	[[]] RETURN [X] SCRAP [[]] SEE TEXT
AVAILABILITY: PRODUCT'S SUPPORT LIFE		NO CHARGE AVAILABLE UNTIL: 30 th June 2024			
[[]] Calibration Required [X] Calibration NOT Required		PRODUCT LINE: SP AUTHOR: LIM ZHAN MING			

ADDITIONAL INFORMATION: No impact on service inventory



Situation

For the Serial Number listed, the value of "Float Voltage Rating" has printed incorrectly on the label. The $\pm 2000 \text{V}$ label is incorrect and should be replaced with $\pm 1000 \text{V}$ label as shown in Figure 1.

However, there is no impact on the product performance.



Figure 1: Incorrect label

Solution/Action:

When sending the instrument to the service centre for calibration or repair, label will be changed accordingly.

Revision History:

Date	Service Note Revision	Author	Reason for Change
23 rd June 2023	01	LIM ZHAN MING	As Published