# N7788B-02 <u>S E R V I C E N O T E</u>

Supersedes: NONE

## N7788B – Optical Component Analyzer

Serial Numbers: MY48801038, MY48801039, MY48801045, MY48801046, MY48801051, MY48801056

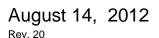
## Noisy SOP values at low optical input power level

Parts Required: P/N	Description	Qty.
0160-7749	Capacitor-Fixed 22pF	4

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:				
MODIFICATION RECOMMENDED				
ACTION CATEGORY:	[[]] ON SPECIFIED FAILURE X AGREEABLE TIME	STANDARDS LABOR: 2.5 Hours (+1h for cal)		
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE [[]] ON-SITE X SERVICE CENTER [[]] CHANNEL PARTNER	SERVICE [[]] RETURN INVENTORY: [[]] SCRAP X Checked - OK TEXT	USED [[]] RETURN PARTS: [[]] SCRAP X No parts exchanged	
AVAILABILITY: PRODUCT'S SUPPORT LIFE		NO CHARGE AVAILABLE UNTIL: 31-Oct-2013		
X Calibration Required [[]] Calibration NOT Required		PRODUCT LINE: 3E AUTHOR: MF		
ADDITIONAL INFORMATION:				

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### Situation:

We (Agilent) have learned from a failure analysis of a defective product that there was a very small production run that shows an increased noise level at low optical input power levels.

We are offering and recommending a free-of-charge service for the identified units.

### Solution/Action:

As units with the above mentioned serial numbers might be affected, please send it to your nearest Agilent service location for the hardware update which fixes the issue. Additionally we will provide complimentary commercial calibration including a respective calibration certificate. Please refer to this Service Note "N7788B-02".

In case of any further questions or to coordinate logistics to perform this service, please contact your local Agilent representative or your nearest Agilent Contact center, for details see <a href="http://www.home.agilent.com/agilent/morecountries.jspx">http://www.home.agilent.com/agilent/morecountries.jspx</a>.