N8262A-03

# Modification Recommended Service Note

Supersedes: NONE

## N8262A P-Series Modular Power Meter

Serial Numbers: MY50900121 to MY56040004, SG52420001 to SG55106001

Internal fan functionality and abnormal sound

#### Parts Required:

P/N Description Qty.

N8262-60104 Assy-Fan 1
3050-2249 Washer-Flat metallic 3.2mm-ID 6mm-OD 0.5mm-THK SST 3

#### ADMINISTRATIVE INFORMATION

ACTION CATEGORY:	[[X]] ON SPECIFIED FAILURE [[ ]] AGREEABLE TIME	STANDARDS  LABOR : 2 Hours (Average)				
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE [[]] ON-SITE (active On-site contract required) [[X]] SERVICE CENTER [[]] CHANNEL PARTNERS	SERVICE: INVENTORY:	[[]] RETURN [[]] SCRAP [[X]] SEE TEXT	USED PARTS:	[[]] RETURN [[X]] SCRAP [[]] SEE TEXT	
AVAILABILITY: PRODUCT'S SUPPORT LIFE		NO CHARGE AVAILABLE UNTIL: 30-November-2019.				
[[X]] Calibration Required [[]] Calibration NOT Required		PRODUCT LINE: [WN] AUTHOR: [LSL]				

ADDITIONAL INFORMATION:

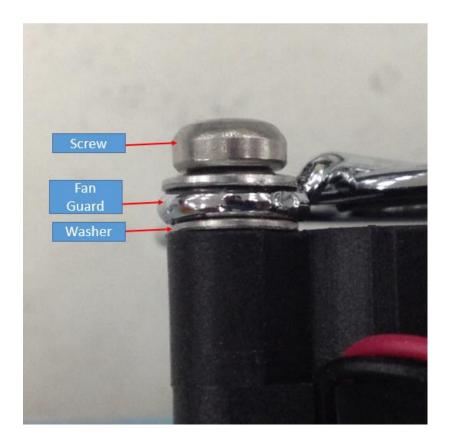


#### Situation:

We have received reports of some N8262A P-Series Modular Power Meters had a malfunctioning internal fan and/or abnormal sound due to the fan.

#### Solution/Action:

- For the fan functionality, open the chassis and turn on the power on the unit. Visually inspect the fan.
  - o If the fan has malfunctioned, replace it with (N8262-60104) Assy-fan.
- For abnormal sound originating from the fan.
  - o If the noise was due to the fan blade rubbing against fan guard, added a washer (3050-2249) in between the fan and fan guard on each location to raise up the fan guard. This will prevent the fan blade from rubbing against fan guard.





### Revision History:

12 FEB 2017 01 LSL As Published	Date	Service Note Revision	Author	Reason for Change	
	12 FEB 2017	01	LSL	As Published	