N8741A-01 <u>S E R V I C E N O T E</u>

Supersedes: None

N8741A - DC POWER SUPPLY 300V, 11A, 3300W; GPIB, LAN, USB, LXI

The Product quality, reliability and specifications may be affected due to defective electrolytic capacitors in all N8700A 3300Watt & 5000Watt models.

Serial Numbers RMA Number	11E8707A XW145	11E7669A XW109	11E7670A XW107	11E7671A XW110	11E7672A XW108	11D6602A XW111	11E8695A XW138
Serial Numbers RMA Number:	11E8696A XW128	11F9015A XW126	11F9016A XW127	11F9017A XW137			
Parts Required: P/N NONE	Description			Qty.			

Situation:

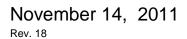
This defect has been considered a product quality & reliability defect. The N8700A family uses many different value electronic capacitors and these capacitors are used on virtually every assembly in the instrument SPD cannot anticipate every possible specification impacted, and every possible defect type.

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:									
MODIFICATION RECOMMENDED									
ACTION CATEGORY:	[[]] ON SPECIFIED FAILURE x AGREEABLE TIME	STANDARDS LABOR: 3.0 Hours							
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE [[]] ON-SITE x SERVICE CENTER [[]] CHANNEL PARTNER	SERVICE [[]] RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT	USED PARTS:	[[]] RETURN [[]] SCRAP [[]] SEE TEXT					
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: (Always)							
AUTHOR: cp		PRODUCT LINE: SP							

ADDITIONAL INFORMATION: There has been an (Return Material Authorization) RMA number assigned. See above for the specific RMA corresponding to the model and serial number shown. Having the RMA number will expedite the repair process. Due to space RMA was not included in the above numbers. IE RMAXW000.

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SPD will assume that all specifications could potentially be impacted if the capacitors became defective or went out of specification.

Solution/Action:

For the Model & serial number described above arrangements should be made to have the product Serviced. It is recommended that action be taken as soon as possible. Taking immediate action will avoid a product defect.