

N9000A-08

Information Only Service Note

Supersedes:
NONE

N9000A CXA Signal Analyzer

Serial Numbers

Refer to Situation below for list of affected serial numbers

Availability Ending Soon for N9000AK-A2B, Upgrade N9000A to N9000B

Parts Required:

NONE

ADMINISTRATIVE INFORMATION

Calibration Required
 Calibration NOT Required

PRODUCT LINE: 12
AUTHOR: BDT

ADDITIONAL INFORMATION:

Calibration is included as part of the installation of the N9000AK-A2B upgrade.

Situation:

The N9000A CXA Signal Analyzers listed below were shipped with N9000A-RTU, Right To Upgrade. This was a limited-time offer and orders for the N9000AK-A2B upgrade must be placed before March 31, 2019.

MY49370754 MY54230144 MY54230789 MY55360238 MY55360534 MY55360539
MY56200133 MY56200172 MY56200211 MY56200231 MY56200280 MY56200409
MY56200423 MY56200444 MY56200488 MY56200515 MY57110272 MY57110458

Solution/Action:

If you own one of the N9000A MXA signal analyzers listed above, and you wish to have it upgraded to an N9000B, please send an e-mail to csg_support@keysight.com with the subject "X-Series A to B Upgrade". In the body of the e-mail please include the following information:

- Your name
- Company name
- Your e-mail address
- Analyzer model number
- Analyzer serial number (press System, Show, System)
- Original sales order number

Revision History:

Date	Service Note Revision	Author	Reason for Change
19 Sep 2018	01	Brian D. Torr	As Published