

N9020A-07

# Information Only Service Note

Supersedes:  
NONE

## N9020A MXA Signal Analyzer

### Serial Numbers

Refer to Situation below for list of affected serial numbers

Availability Ending Soon for N9020AK-A2B, Upgrade N9020A to N9020B

### Parts Required:

NONE

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#### ADMINISTRATIVE INFORMATION

Calibration Required  
 Calibration NOT Required

PRODUCT LINE: 12  
AUTHOR: BDT

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#### ADDITIONAL INFORMATION:

Calibration is included as part of the installation of the N9020AK-A2B upgrade.

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**Situation:**

The N9020A MXA Signal Analyzers listed below were shipped with N9020A-RTU, Right To Upgrade. This was a limited-time offer and orders for the N9020AK-A2B upgrade must be placed before March 31, 2019.

MY53280221	MY53420535	MY53420658	MY54500105	MY54500210	MY54500336
MY54500365	MY54500388	MY54500393	MY54500464	MY55320300	MY55400332
MY55400398	MY55400464	MY55400465	MY55400487	MY55400526	MY55400527
MY55400536	MY55400550	MY55400553	MY55400554	MY55400572	MY55400573
MY56060101	MY56060117	MY56060119	MY56060123	MY56060145	MY56060204
MY56060213	MY56060214	MY56060220	MY56060227	MY56060228	MY56060229
MY56060231	MY56060236	MY56060246	MY56060247	MY56060251	MY56060253
MY56060701	MY56060704	MY56060705	MY56060707	MY56060729	MY56060737
MY56060738	MY56470102	MY56470111	MY56470121	MY56470122	MY56470123
MY56470130	MY56470132	MY56470135	MY56470140	MY56470142	MY56470151
MY56470153	MY56470155	MY56470165	MY56470175	MY56470196	MY56470204
MY56470206	MY56470221	MY56470227	SG56060105	SG56060701	SG56470103
SG56470104	SG56470105	SG56470106	SG56470107	SG56470109	US54500138

**Solution/Action:**

If you own one of the N9020A MXA signal analyzers listed above, and you wish to have it upgraded to an N9020B, please send an e-mail to [csg\\_support@keysight.com](mailto:csg_support@keysight.com) with the subject "X-Series A to B Upgrade". In the body of the e-mail please include the following information:

- Your name
- Company name
- Your e-mail address
- Analyzer model number
- Analyzer serial number (press System, Show, System)
- Original sales order number

**Revision History:**

Date	Service Note Revision	Author	Reason for Change
19 Sep 2018	01	Brian D. Torr	As Published