MODIFICATION RECOMMENDED

N9038A-04 <u>S E R V I C E N O T E</u>

Supersedes: NONE

N9038A MXE EMI Receiver

Serial Numbers: ALL with option DP2

Instruments with option DP2 need to have software version A.13.60 or newer

Parts Required: P/N Description

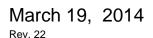
Qty.

NONE

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION X ON SPECIFIED FAILURE CATEGORY: [[]] AGREEABLE TIME	STANDARDS LABOR: 0.5 Hours		
LOCATION X CUSTOMER INSTALLABLE CATEGORY: [[]] ON-SITE (active On-site contract required) X SERVICE CENTER [[]] CHANNEL PARTNER	SERVICE [[]] RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT	USED [[]] RETURN PARTS: [[]] SCRAP [[]] SEE TEXT	
AVAILABILITY: PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: March 10, 2015		
[[]] Calibration Required X Calibration NOT Required	PRODUCT LINE: 12 AUTHOR: MPM		
ADDITIONAL INFORMATION:			

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Situation:

It has been determined that instruments with option TDS (Time Domain Scan) are not using the intended internal signal path when performing the Time Domain Scan alignment if the instrument does not have option B25 (25 MHz Analysis Bandwidth) installed.

Instruments with option B25 do not have this problem.

Solution/Action:

The solution to this problem is to install software version A.13.60 or newer.

Although this problem only appears to manifest itself in instruments with option TDS, it is recommended that all instrument with option DP2 (Digital Processor, 2 GB Capture Memory) have their software updated for this issue.

The latest instrument software version for the N9038A, along with the installation instructions, can be downloaded from:

http://www.agilent.com/find/mxe_software

Please Note:

Be sure to carefully follow all the steps in the software installation instructions, including the step specific to instruments with option TDS.

Revision History:

Revision Number	Date	Author	Reason For Change
1.0	03/10/2014	MPM	As published