

# MODIFICATION RECOMMENDED

## N9038A-04

# S E R V I C E N O T E

Supersedes:  
NONE

## N9038A MXE EMI Receiver

Serial Numbers: ALL with option DP2

Instruments with option DP2 need to have software version A.13.60 or newer

### Parts Required:

P/N	Description	Qty.
NONE		

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
<b>MODIFICATION RECOMMENDED</b>		
ACTION X ON SPECIFIED FAILURE CATEGORY: <input type="checkbox"/> AGREEABLE TIME	STANDARDS LABOR: 0.5 Hours	
LOCATION X CUSTOMER INSTALLABLE CATEGORY: <input type="checkbox"/> ON-SITE ( <b>active On-site contract required</b> ) X SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER	SERVICE <input type="checkbox"/> RETURN INVENTORY: <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED <input type="checkbox"/> RETURN PARTS: <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY: PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: March 10, 2015	
<input type="checkbox"/> Calibration Required X Calibration NOT Required	PRODUCT LINE: 12 AUTHOR: MPM	
ADDITIONAL INFORMATION:		

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**Situation:**

It has been determined that instruments with option TDS (Time Domain Scan) are not using the intended internal signal path when performing the Time Domain Scan alignment if the instrument does not have option B25 (25 MHz Analysis Bandwidth) installed.

Instruments with option B25 do not have this problem.

**Solution/Action:**

The solution to this problem is to install software version A.13.60 or newer.

Although this problem only appears to manifest itself in instruments with option TDS, it is recommended that all instrument with option DP2 (Digital Processor, 2 GB Capture Memory) have their software updated for this issue.

The latest instrument software version for the N9038A, along with the installation instructions, can be downloaded from:

[http://www.agilent.com/find/mxe\\_software](http://www.agilent.com/find/mxe_software)

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**Please Note:**

Be sure to carefully follow all the steps in the software installation instructions, including the step specific to instruments with option TDS.

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**Revision History:**

Revision Number	Date	Author	Reason For Change
1.0	03/10/2014	MPM	As published