N9038A-10

Modification Recommended Service Note

N9038A MXE EMI Receiver

Supersedes: NONE

Serial Numbers: ALL

The Problem – The existing CE regulatory Class A Label should be removed from the back of the instrument (If present) and replaced by a new CE regulatory Class B Label

Parts Required:

P/NDescriptionQty.N9048-80016Label, ICES-NMB-001 Class-B1

ADMINISTRATIVE INFORMATION

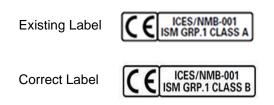
ACTION CATEGORY:	[[]] ON SPECIFIED FAILURE [X] AGREEABLE TIME	STANDARDS LABOR: 0.1 Hours		
LOCATION CATEGORY:	 [[]] CUSTOMER INSTALLABLE [[]] ON-SITE (active On-site contract required) [X] SERVICE CENTER [[]] CHANNEL PARTNERS 	SERVICE: [[]] RETURN USED [[]] RETURN INVENTORY: [[]] SCRAP PARTS: [[]] SCRAP [[]] SEE TEXT [X] SEE TEXT		
AVAILABILITY: PRODUCT'S SUPPORT LIFE		NO CHARGE AVAILABLE UNTIL: 04-Dec-2021		
	[[]] Calibration Required [X] Calibration NOT Required	PRODUCT LINE: 12 AUTHOR: KC		

ADDITIONAL INFORMATION



Situation:

The Keysight MXE EMI Receiver N9038A is CISPR 11, Group 1 Class B compliant and is marketed and sold as such. However, recently we detected that the CE regulatory label we have for Instruments mistakenly carries the info Group 1 Class A. Action has been taken to correct the mechanical drawing & label for all new orders. For the units that are already shipped out to customers, please simply replace this label when the products are shipped by the customers to SSU for service.



Solution/Action:

Please remove the Existing Class A CE Label and replace it with the Correct Class B CE Label as needed

Revision History:

Date	Service Note Revision	Author	Reason for Change
03 Dec 2020	01	Kenneth Clark	As Published