

N9342C-02

Information Only Service Note

Supersedes:
NONE

N9342C – Handheld Spectrum Analyzer

Serial Numbers: ALL

Manufacturing ID Number: NONE

Can't Recognize Spare Battery Information

Parts Required:

P/N	Description	Qty.
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NONE

ADMINISTRATIVE INFORMATION

Calibration Required
 Calibration NOT Required

PRODUCT LINE: PLCM
AUTHOR: Xingsa Li

ADDITIONAL INFORMATION:

Situation:

Customer ordered new spare battery 1420-0908 (National Power Battery), and N9342C can't recognize this battery's information in system's information.

Solution/Action:

Suggest customer upgrade the N9342C's firmware to A.06.26 or higher version, and N9342C will recognize the spare battery.

Revision History:

Date	Service Note Revision	Author	Reason for Change
31 Jul 2019	01	Xingsa Li	As Published