

N9344C-02

# Information Only Service Note

Supersedes:  
NONE

## N9344C – Handheld Spectrum Analyzer

Serial Numbers: ALL

Manufacturing ID Number: NONE

Can't Recognize Spare Battery Information

### Parts Required:

P/N	Description	Qty.
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NONE

### ADMINISTRATIVE INFORMATION

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Calibration Required  
 Calibration NOT Required

PRODUCT LINE: PLCM  
AUTHOR: Xingsa Li

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ADDITIONAL INFORMATION:

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**Situation:**

Customer ordered new spare battery 1420-0908 (National Power Battery), and N9344C can't recognize this battery's information in system's information.

**Solution/Action:**

Suggest customer upgrade the N9344C's firmware to A.06.26 or higher version, and N9344C will recognize the spare battery.

**Revision History:**

Date	Service Note Revision	Author	Reason for Change
31 Jul 2019	01	Xingsa Li	As Published