

N9918B-01

Modification Recommended Service Note

Supersedes:
NONE

N9918B FieldFox Handheld Microwave Analyzer, 26.5 GHz

Serial Numbers: See **Serial Numbers** below.

The Problem – The battery may go into Sleep mode after a short period of inactivity. Refer to www.keysight.com and the **Contact Keysight** link.

Parts Required:

P/N	Description	Qty.
1420-0937	Battery-Rechargeable Li-Ion 10.8V 6400mAh	1pc

ADMINISTRATIVE INFORMATION

ACTION	STANDARDS	
CATEGORY: X AGREEABLE TIME	LABOR: 0.5 Hours	
LOCATION	SERVICE:	USED
CATEGORY: X SERVICE CENTER	INVENTORY: X SCRAP	PARTS: X SCRAP
AVAILABILITY: PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: 30-June-2022	
X Calibration NOT Required	PRODUCT LINE: PLWN	
	AUTHOR: JY	

ADDITIONAL INFORMATION:

Affects: N9913/4/5/6/7/8B and N9933/4/5/6/7/8B

Situation:

The battery may go into Sleep mode after a short period of inactivity. Battery replacement needed.

Solution/Action:

1. Open the battery door and remove the battery from Fieldfox unit.



2. Check the serial number of the battery. Refer to the serial number list below.

3. If the battery serial number match the list of serial number below. Please order a new replacement battery (P/N: 1420-0937) from stock. Properly scrap the used battery.

If the battery serial number not in the list below. No replacement needed.

If the Fieldfox unit doesn't come with a battery. No replacement needed.



If you have any questions about this process, please contact:
 Christopher Rich christopher_rich@keysight.com
 Jerry Yeoh ewe-keng_yeoh@keysight.com

Table 1 Serial Numbers

Model	Serial Number	Battery Serial Number
N9918B	MY59221007	C0001224
N9918B	MY59221097	C0001236
N9918B	MY59221152	C0001403
N9918B	MY59221170	C0001451
N9918B	MY59221213	C0001324
N9918B	MY59221220	C0001462
N9918B	MY59221229	C0001406
N9918B	MY59221232	C0001463
N9918B	MY59221236	C0001400
N9918B	MY59221238	C0001266
N9918B	MY59221241	C0001452
N9918B	MY59221248	C0001392

Table 2 Parts Required

Description	Qty	Part Number
Battery-Rechargeable Li-Ion 10.8V 6400mAh	1	1420-0937

Revision History:

Date	Service Note Revision	Author	Reason for Change
01 Jun 2020	01	Yeoh Ewe-Keng (Jerry)	As Published