

U1602B-03

S E R V I C E N O T E

Supersedes:
NONE

U1602B Handheld Oscilloscope

Serial Numbers: KR50159010, MY52095030/MY52381092

Firmware upgrade to resolve wrong vertical scale displays after autoscaling

Parts Required:

P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:	
MODIFICATION AVAILABLE	
ACTION CATEGORY::	AGREEABLE TIME
	X PERFORMANCE ENHANCEMENT <input type="checkbox"/> SERVICE / RELIABILITY ENHANCEMENT
LOCATION CATEGORY:	X CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNERS
	AVAILABILITY: PRODUCT'S SUPPORT LIFE
<input type="checkbox"/> Calibration Required X Calibration NOT Required	PRODUCT LINE: WC AUTHOR: SW
ADDITIONAL INFORMATION: Customer to perform Firmware upgrade by themselves	

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PRINTED IN U.S.A.

October 25, 2012

Rev. 20



Situation:

The U1602B may select a wrong vertical scale in the Scope function after “autoscale” button is pressed. This behavior will only happen to instruments with firmware version 1.1.3. Firmware version 1.1.5 was released to correct this behavior.

Solution/Action:

Please update your instrument’s firmware to revision 1.1.5 or above.

Please go to

<http://www.home.agilent.com/agilent/software.jsp?ckey=1911172&lc=eng&cc=MY&nid=-33166.920244&id=1911172> for the firmware and instructions on how to install it.