Modification Recommended Service Note

Supersedes: NONE

U1731C - Handheld LCR Meter

Serial Numbers: MY60299005 to MY63190070

The Problem – Units may show out-of-specification issues in specific measurements and parameters.

Parts Required:

P/N Description Qty.

NONE

ADMINISTRATIVE INFORMATION

ACTION CATEGORY:	[X] ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS LABOR: 0.5 Hour			
LOCATION CATEGORY:	[X] SERVICE CENTER [[]] ON-SITE (active On-site contract required) [[]] CHANNEL PARTNERS	INVENTORY:	[[]] RETURN [[]] SCRAP [X] SEE TEXT	USED PARTS:	[[]] RETURN [[]] SCRAP [X] SEE TEXT
AVAILABILITY	: PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: 30 th September 2024			
[X] Calibration Required [[]] Calibration NOT Required		PRODUCT LINE: GM AUTHOR: ET			

ADDITIONAL INFORMATION: No impact on service inventory



Situation

U1731C Handheld LCR meter may exhibit out-of-specification issues in specific measurements and parameters listed below,

Measurement	Range	Frequency	
Capacitance	20 μF	100 Hz	
		120 Hz	
Inductance	20 mH	1 kHz	
	2000 mH	100 Hz	
		120 Hz	

Solution/Action:

U1731C Handheld LCR meter that exhibits out-of-specification issues as mentioned in this service note must be adjusted. Kindly send your unit to a Keysight Service Center for calibration adjustment.

Revision History:

Date	Service Note Revision	Author	Reason for Change
14 th Sep 2023	01	ET	As Published