U2000B-01 <u>S E R V I C E N O T E</u>

Supersedes: None

U2000B - USB SENSOR, 10MHZ TO 18GHZ

Serial Numbers: SG0000000-SG9999999, MY0000000-MY99999999

USB sensor returns incorrect power reading when offset is introduced programmatically with the measurement unit is in Watt. The impacted firmware revision is A1.01.01.

Parts Required:P/NDescription

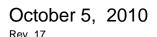
Qty.

NONE

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:				
MODIFICATION RECOMMENDED				
ACTION CATEGORY:	X ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS LABOR: 0.0 Hours		
LOCATION CATEGORY:	X CUSTOMER INSTALLABLE [[]] ON-SITE [[]] SERVICE CENTER [[]] CHANNEL PARTNER	SERVICE [[]] RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT	USED PARTS:	[[]] RETURN [[]] SCRAP [[]] SEE TEXT
AVAILABILITY: PRODUCT'S SUPPORT LIFE NO CHARGE AVAILABLE UNTIL: Always				
AUTHOR: [initials] WPC		PRODUCT LINE: [product line] WC		
ADDITIONAL INFORMATION:				

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Situation:

When an offset value is introduced programmatically and the measurement unit is in Watt, the USB sensor will return incorrect power measurement. The impacted firmware revision is A1.01.01.

Solution/Action:

Customer is recommended to update the USB sensor with the latest revision of firmware. The latest revision of firmware can be downloaded from Agilent web site.