

MODIFICATION RECOMMENDED

U2000H-01

**S E R V I C E N O T E**

Supersedes:  
None

U2000H - USB SENSOR, 10MHZ TO 18GHZ

Serial Numbers: **SG00000000-SG99999999, MY00000000-MY99999999**

**USB sensor returns incorrect power reading when offset is introduced programmatically with the measurement unit is in Watt. The impacted firmware revision is A1.01.01.**

**Parts Required:**

P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
<b>MODIFICATION RECOMMENDED</b>			
ACTION CATEGORY:	X ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS	LABOR: 0.0 Hours
LOCATION CATEGORY:	X CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: Always	
AUTHOR:	[initials] WPC	PRODUCT LINE: [product line] WC	
ADDITIONAL INFORMATION:			

© AGILENT TECHNOLOGIES, INC. 2010  
PRINTED IN U.S.A.

October 5, 2010

Rev. 17



**Situation:**

When an offset value is introduced programmatically and the measurement unit is in Watt, the USB sensor will return incorrect power measurement. The impacted firmware revision is A1.01.01.

**Solution/Action:**

Customer is recommended to update the USB sensor with the latest revision of firmware. The latest revision of firmware can be downloaded from Agilent web site.