U2001A-03

S E R V I C E   N O T E

U2001A 10MHz – 6GHz USB Sensor

Serial Numbers: [0000A00000 / 9999Z99999]

Difficulty to attach USB power sensor cable to power sensor unit.

To Be Performed By: Customer

Parts Required:

P/N	Description	Qty.
U2000-60002	Cable, Main Assembly 1.5m	1
OR		
U2000-60003	Cable, Main Assembly 3m	1
OR		
U2000-60004	Cable, Main Assembly 5m	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	X IMMEDIATELY [[]] ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS LABOR: 0.0 Hours	

LOCATION CATEGORY:	X CUSTOMER INSTALLABLE
	[[]] ON-SITE
	[[]] SERVICE CENTER
		SERVICE [[]] RETURN
		INVENTORY: [[]] SCRAP
		          X SEE TEXT
			USED [[]] RETURN
			PARTS: [[]] SCRAP
			          X SEE TEXT

AVAILABILITY: ALWAYS		NO CHARGE AVAILABLE UNTIL: MARCH 2009	
AUTHOR: AB		PRODUCT LINE: WC	
ADDITIONAL INFORMATION:			

Agilent Technologies

March 21, 2008

Situation:
When the USB power sensor cable is attached to the power sensor unit, user may find it difficult to attach the cable to the power sensor unit.

Solution/Action:
1) If user have not used the cable (new unit), kindly contact Agilent for free of charge part replacement.
2) If user face difficulty to attach the cable to the power sensor unit, kindly contact Agilent for free of charge part replacement. Kindly scrap the used cable.
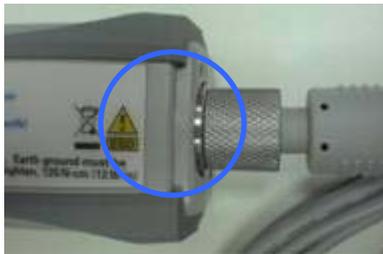

Figure 1: USB power sensor cable fully attached to power sensor unit

Figure 2: USB power sensor cable not fully attached to power sensor unit