U3606A-01

<u>SERVICE NOTE</u>

Supersedes: NONE

U3606A Multimeter - DC Power Supply

Serial Numbers: MY00000000/MY999999999

Self-test error "631" may appear on U3606A when unit is powered ON for the first time

Parts Required:

P/N Description Qty.

NONE

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:	
INFORMATION ONLY	
[[]] Calibration Required	PRODUCT LINE: WC
X Calibration NOT Required	AUTHOR: KT
ADDITIONAL INFORMATION:	

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Rev. 21

Page 2 of 2 U3606A-01

Situation:

Customers may see self-test error "631" on the front panel of U3606A during first time powered ON. This happens when the check sum is not restored and it causes a difference in the EEPROM. Error "631" may happen on the affected serial numbers.

Solution/Action:

Customers need to press the "output/SBY" button once when they see this error "631". With "output/SBY" button turned ON, the check sum will be restored to EEPROM. And, this error "631" will be disappeared.

Revision History:

NONE