U8485A-01

Modification Recommended Service Note

Supersedes: NONE

U8485A- USB Power Sensor; 10MHz-33GHz; -33dBm to +20dBm

Serial Numbers: MY58340003-MY59180002/SG58410002-SG58410003

Tracking Number: MZ58420001 - MZ59310002

The Problem - 0.6dB offset on power measurement

Parts Required:

P/N Description Qty.

NONE

ADMINISTRATIVE INFORMATION

ACTION CATEGORY:	[[X]] ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS LA	BOR: 0.2 Hours		
LOCATION CATEGORY:	[[X]] CUSTOMER INSTALLABLE [[]] ON-SITE (active On-site contract required) [[X]] SERVICE CENTER [[]] CHANNEL PARTNERS	SERVICE: INVENTORY:	[[]] RETURN [[]] SCRAP [[x]] SEE TEXT	USED PARTS:	[[]] RETURN [[]] SCRAP [[x]] SEE TEXT
AVAILABILITY: PRODUCT'S SUPPORT LIFE		NO CHARGE AVAILABLE UNTIL: 28 NOV 2020			
[[]] Calibration Required [[X]] Calibration NOT Required		PRODUCT LINE: WN AUTHOR: LSL			
	INFORMATION: tory and Use Part is Not Applicable				



Situation:

The U8485A Power sensors with the serial numbers listed will capture a 0.6dB offset in power measurements when it is used under the 2 conditions below:

a) whenever there's a change in the sensor's measurement mode (between NORM & FAST measurement mode) without re-performing sensor calibration afterwards.

And / or

b) when it is used with the Network Analyzers below:

No.	Product Family	Model Number		
1	ENA	E5080A/ E5080B		
2	PNA	N5221B/22B/24B/25B/27B		
3	PNA-L	N5231B/32B/34B/35B/39B		
	PNA-X	N5241B/42B/44B/45B/47B/64B		
4		N5241A/42A/44A/45A/47A/64A		
	PXI VNA	M9370A/71A/72A/73A/74A/75A		
5		M9800A/01A/02A/03A/04A		
		M9805A/06A/07A/08A		
	USB	P5000A/01A/02A/03A/04A		
6		P5005A/06A/07A/08A		
°	VNA	P5020A/21A/22A/23A/24A		
		P5025A/26A/27A/28A		

Solution/Action:

Verify that your instrument(s) corresponds to the above model and serial numbers.

This issue can be fixed by upgrading the power sensor Firmware to version A.02.05 and above.

Please refer to this link below for the Firmware upgrade or you can find it in Keysight Technologies Website:

https://www.keysight.com/main/software.jspx?ckey=sw85&lc=eng&cc=MY&nid=-35560.1043559&id=sw85

Revision History:

Date	Service Note Revision	Author	Reason for Change	
29 Nov	01	LSL	As Published	