S E R V I C E   N O T E

U8903A-03

U8903A Audio Analyzer

Serial Numbers: **ALL**

Instrument boot up hangs after firmware upgrade from version 2.2.8.0

Parts Required:
P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:
INFORMATION ONLY

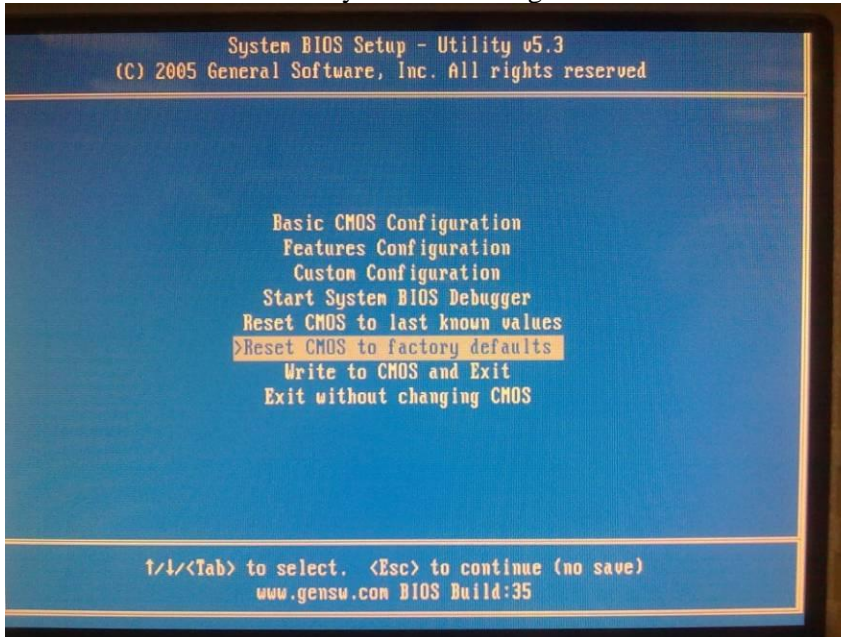| AUTHOR: TY	PRODUCT LINE: WC
ADDITIONAL INFORMATION: NA	

September 23, 2011

Agilent Technologies

Situation:
When perform firmware upgrade from version 2.2.8.0, if user facing instrument boot up hangs issue.
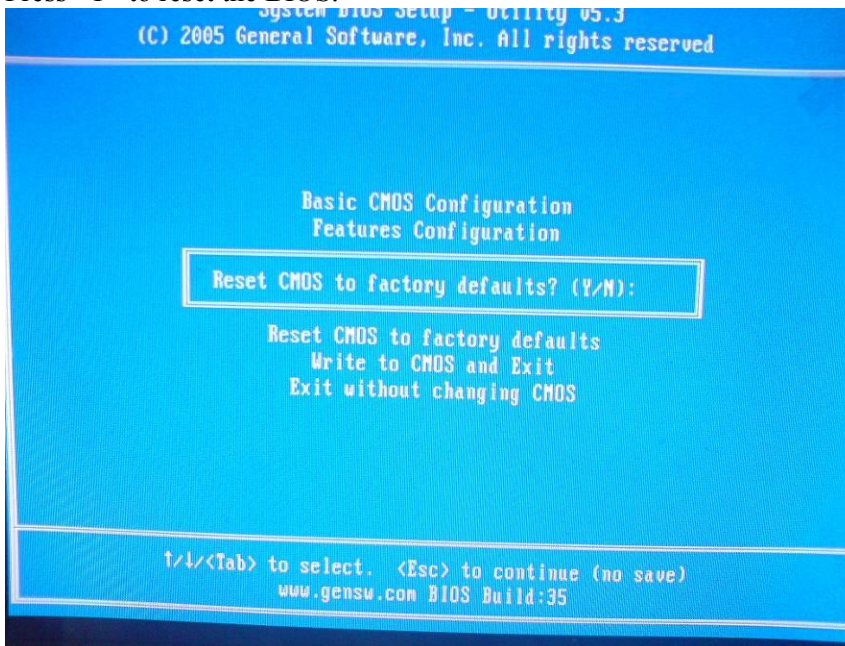Please use the following steps to solve the issue.

Solution/Action:
Please follow steps below to reset the BIOS:
1. Connect keyboard to the U8903A's USB port and power up the instrument.
2. Press "F2" to enter System BIOS Setup Page.
3. Select "Reset BIOS to factory defaults setting".

4. Press "Y" to reset the BIOS.

5. Let the instrument auto reboot.