UXR0134A-02

Modification Recommended Service Note

Supersedes: NONE

UXR0134A Infiniium UXR-Series Oscilloscope: 13 GHz, 4 Channels

Serial Numbers: MY58310101, MY58310105, MY58310107

The Problem, acquisition board has cracks with the P2000 connector that mates to the channel module.

Parts Required:

P/N Description Qty. 54964-69702 Refurbished, Production calibrated acquisition assembly, Exch 2

If refurbished is not available use;

54964-68702 Acquisition assembly 2

ADMINISTRATIVE INFORMATION

ACTION CATEGORY:	X ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS LABOR: 1.0 Hours		
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE [[]] ON-SITE (active On-site contract required) X SERVICE CENTER [[]] CHANNEL PARTNERS	SERVICE: X RETURN USED [[]] RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT [[]] SEE TEXT		
AVAILABILITY: PRODUCT'S SUPPORT LIFE		NO CHARGE AVAILABLE UNTIL: August 01, 2022		
	X Calibration Required [[]] Calibration NOT Required	PRODUCT LINE: PL1A AUTHOR: MR		

ADDITIONAL INFORMATION:



Situation:

If the unit is listed in the serial numbers above, then we want to proactively replace the two acquisition boards if the unit is returned for any repair problem.

Solution/Action:

Replace both acquisition boards. Use the internal service guide for the details on the process to do so.

Revision History:

Date	Service Note Revision	Author	Reason for Change	
29 August 2019	01	Mark Rowley	As Published	