

UXR0204A-02

Modification Recommended Service Note

Supersedes:
NONE

UXR0204A Infiniium UXR-Series Oscilloscope: 20 GHz, 4 Channels

Serial Numbers: MY58310101, MY58310102, MY58310103, MY58310104, MY58310106

The Problem, acquisition board has cracks with the P2000 connector that mates to the channel module.

Parts Required:

P/N	Description	Qty.
54964-69702	Refurbished, Production calibrated acquisition assembly, Exch	2
If refurbished is not available use;		
54964-68702	Acquisition assembly	2

ADMINISTRATIVE INFORMATION

ACTION	X ON SPECIFIED FAILURE	STANDARDS		
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	1.0 Hours	
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	X RETURN	
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	USED	<input type="checkbox"/> RETURN	
	X SERVICE CENTER	INVENTORY:	<input type="checkbox"/> SCRAP	
	<input type="checkbox"/> CHANNEL PARTNERS		PARTS:	<input type="checkbox"/> SCRAP
			<input type="checkbox"/> SEE TEXT	<input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	August 01, 2022	
	X Calibration Required	PRODUCT LINE:	PL1A	
	<input type="checkbox"/> Calibration NOT Required	AUTHOR:	MR	

ADDITIONAL INFORMATION:

Situation:

If the unit is listed in the serial numbers above, then we want to proactively replace the two acquisition boards if the unit is returned for any repair problem.

Solution/Action:

Replace both acquisition boards. Use the internal service guide for the details on the process to do so.

Revision History:

Date	Service Note Revision	Author	Reason for Change
29 August 2019	01	Mark Rowley	As Published