

Modification Recommended Service Note

Supersedes:
NONE

Infiniium UXR Real-Time Oscilloscope, 20 GHz, 128 GSa/s, 4Ch

Serial Numbers: MY63230101

The first shipments for UXR B models were shipped with bottom covers that have two anomalies. They were deemed ok to use for shipments, but giving an opportunity it would be best to get them out of circulation when possible.

Parts Required:

P/N	Description	Qty.
54964-00202	Panel-Bottom	1

ADMINISTRATIVE INFORMATION

ACTION	<input type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS	
CATEGORY:	X AGREEABLE TIME	LABOR:	0.5 Hours
LOCATION	X SERVICE CENTER	SERVICE:	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP
	<input type="checkbox"/> CHANNEL PARTNERS		X SEE TEXT
		USED	<input type="checkbox"/> RETURN
		PARTS:	X SCRAP
			<input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	(August 31, 2025)
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	PL1A
	X Calibration NOT Required	AUTHOR:	MR

ADDITIONAL INFORMATION: no bottom covers in stock have this issue.

Situation:

Anomalies:

- 1) Some units had features that were too tall, and installation of the cover required considerable force. These will be very hard to remove and should be replaced.
- 2) Some units had the features reworked to the right height, which likely damaged the steel plating at each of the locations. These could eventually rust at those spots and the cover should be replaced.

Solution/Action:

Replace bottom panel part # 54964-00202 with new from stock. Do this when received for either calibration or repair services.

Revision History:

Date	Service Note Revision	Author	Reason for Change
17 AUG 2023	01	Mark Rowley	As Published