Modification Recommended Service Note

Supersedes: NONE

Infiniium UXR Real-Time Oscilloscope, 33 GHz, 128 GSa/s, 4Ch

Serial Numbers: MY63230101- MY63230120

The first shipments for UXR B models were shipped with bottom covers that have two anomalies. They were deemed ok to use for shipments, but giving an opportunity it would be best to get them out of circulation when possible.

Parts Required:

P/N	Description	
54964-00202	Panel-Bottom	1

ADMINISTRATIVE INFORMATION

ACTION	[[]] ON SPECIFIED FAILURE	STANDARDS		
CATEGORY:	X AGREEABLE TIME	LABOR: 0.5 Hours		
LOCATION CATEGORY:	X SERVICE CENTER [[]] ON-SITE (active On-site contract required) [[]] CHANNEL PARTNERS	SERVICE: [[]] RETURN USED [[]] RETURN INVENTORY: [[]] SCRAP PARTS: X SCRAP X SEE TEXT [[]] SEE TEXT		
AVAILABILITY	: PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: (August 31, 2025)		
	[[]] Calibration Required X Calibration NOT Required	PRODUCT LINE: PL1A AUTHOR: MR		

ADDITIONAL INFORMATION: no bottom covers in stock have this issue.



Situation:

Anomalies:

- 1) Some units had features that were too tall, and installation of the cover required considerable force. These will be <u>very</u> hard to remove and should be replaced.
- 2) Some units had the features reworked to the right height, which likely damaged the steel plating at each of the locations. These could eventually rust at those spots and the cover should be replaced.

Solution/Action:

Replace bottom panel part # 54964-00202 with new from stock. Do this when received for either calibration or repair services.

Revision History:

Date	Service Note Revision	Author	Reason for Change	
17 AUG 2023	01	Mark Rowley	As Published	