

UXR0402A-02

Modification Recommended Service Note

Supersedes:
NONE

UXR0402A Infiniium UXR-Series Oscilloscope: 40 GHz, 2 Channels

Serial Numbers: MY58310101

The Problem, some early UXR scope shipments if used with the N7024A probe cannot pass probe calibration.

Parts Required:

P/N	Description	Qty.
54964-69502	Refurbished, Tested backplane PCA, Exch	1
If refurbished part is not available use;		
54964-66502	Tested backplane PCA	1

ADMINISTRATIVE INFORMATION

ACTION	<input type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS	
CATEGORY:	X AGREEABLE TIME	LABOR:	2.0 Hours
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	X RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	USED	<input type="checkbox"/> RETURN
	X SERVICE CENTER	INVENTORY:	<input type="checkbox"/> SCRAP
	<input type="checkbox"/> CHANNEL PARTNERS	PARTS:	<input type="checkbox"/> SCRAP
			<input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	AUGUST 01,2022
	X Calibration Required	PRODUCT LINE:	PL1A
	<input type="checkbox"/> Calibration NOT Required	AUTHOR:	MR

ADDITIONAL INFORMATION:

Situation:

If the unit is listed in the serial numbers above, then we want to proactively replace the backplane assembly if the unit is returned for any reason.

Solution/Action:

Replace backplane assembly. Use the internal service guide for the details on the process to do so.

Revision History:

Date	Service Note Revision	Author	Reason for Change
29 August 2019	01	Mark Rowley	As Published