

# Modification Recommended Service Note

Supersedes:  
NONE

## Infiniium UXR Real-Time Oscilloscope, 40 GHz, 256 GSa/s, 4Ch

Serial Numbers: MY63230101, MY63230102

The first shipments for UXR B models were shipped with bottom covers that have two anomalies. They were deemed ok to use for shipments, but giving an opportunity it would be best to get them out of circulation when possible.

### Parts Required:

| P/N         | Description  | Qty. |
|-------------|--------------|------|
| 54964-00202 | Panel-Bottom | 1    |

### ADMINISTRATIVE INFORMATION

|               |   |                            |                                   |
|---------------|---|----------------------------|-----------------------------------|
| ACTION        | <input type="checkbox"/> ON SPECIFIED FAILURE                       | STANDARDS                  |                                   |
| CATEGORY:     | X AGREEABLE TIME  | LABOR:                     | 0.5 Hours                         |
| LOCATION      | X SERVICE CENTER  | SERVICE:                   | <input type="checkbox"/> RETURN   |
| CATEGORY:     | <input type="checkbox"/> ON-SITE (active On-site contract required) | INVENTORY:                 | <input type="checkbox"/> SCRAP    |
|               | <input type="checkbox"/> CHANNEL PARTNERS                           |                            | X SEE TEXT                        |
|               |   | USED                       | <input type="checkbox"/> RETURN   |
|               |   | PARTS:                     | X SCRAP                           |
|               |   |                            | <input type="checkbox"/> SEE TEXT |
| AVAILABILITY: | PRODUCT'S SUPPORT LIFE  | NO CHARGE AVAILABLE UNTIL: | (August 31, 2025)                 |
|               | <input type="checkbox"/> Calibration Required                       | PRODUCT LINE:              | PL1A                              |
|               | X Calibration NOT Required  | AUTHOR:                    | MR                                |

ADDITIONAL INFORMATION: no bottom covers in stock have this issue.

**Situation:**

**Anomalies:**

- 1) Some units had features that were too tall, and installation of the cover required considerable force. These will be very hard to remove and should be replaced.
- 2) Some units had the features reworked to the right height, which likely damaged the steel plating at each of the locations. These could eventually rust at those spots and the cover should be replaced.

**Solution/Action:**

Replace bottom panel part # 54964-00202 with new from stock. Do this when received for either calibration or repair services.

**Revision History:**

| Date        | Service Note Revision | Author      | Reason for Change |
|-------------|-----------------------|-------------|-------------------|
| 17 AUG 2023 | 01                    | Mark Rowley | As Published      |
|             |                       |             |                   |
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